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PATENT Attorney Docket No.: 021756-047800US Client Ref. No.: OID-2005-32-05-CIP

TOWNSEND and TOWNSEND and CREW LLP

/Maureen Golob/ Maureen Golob

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

BENJAMIN et al.

Application No.: 09/970,455

Filed: October 3, 2001

For: SELF-LEARNING METHOD AND APPARATUS FOR RATING SERVICE PROVIDERS AND PREDICTING FUTURE PERFORMANCE

Customer No.: 51206

Mail Stop AF

Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

Confirmation No. 9639

Examiner: Jonathan G. Sterrett

Technology Center/Art Unit: 3623

AMENDMENT AFTER ALLOWANCE UNDER 37 CFR § 1.312

Please Enter

(02/02/2008)

Jonathan

DN cn=Jonathan G Sterrett c=US G Sterrett On An Urn, our 3023 Oct 16:01:06:05:00

Sir:

In response to the Notice of Allowance mailed November 28, 2007 on the abovereferenced application, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.